



Contact NDE

Issue April 17,2006

Date:

Sources: Federal Programs

Key ePAGE, Help Screen

Words:

Summary: To obtain assistance for program questions or technical problems with the ePAGE, click *Contact NDE* or call the ePAGE Support Team at (775) 687-9172. Another technical support link is *View Workstation Requirements*. Feedback can be given through the ePAGE Survey.

General Program Questions

If you have a program-related question or issue with the ePAGE and cannot resolve it by reviewing the information found on each page's Help link or by reviewing the Doc Library, please contact the Nevada Department of Education (NDE) by clicking the *Contact NDE* link below. Complete the information on the screen and click the *Send* button.

[Contact NDE](#)

Sending your question to the support team mailbox will ensure that it will be handled as soon as possible by the best available team member for the specific issue.

Technical Questions

1) If you are experiencing a technical issue within ePAGE, please review the browser requirements by clicking the following link.

[View Workstation Requirements](#)

If your browser does not meet the minimum requirements defined, please click on one of the links provided at the bottom of the *Workstation Requirements* page that coordinate with the type of browser you are using.



- 2) If you are experiencing a technical issue and are receiving an error message within the ePAGE, please click the *Contact NDE* link below and enter the following information:
- a. The error message and number you are receiving;
 - b. Your operating system (e.g. Windows 98/2000, Mac OS/9, etc);
 - c. Your Web browser type (e.g. Internet Explorer, Netscape) and version;
 - d. Steps to reproduce the problem.

[Contact NDE](#)

Click the *Send* button once all information has been entered.

ePAGE Support Contacts

(775) 687-9235 or (775) 687-9172